### Project Overview

The "Claims Proof of Concept" project at River's Edge Insurance Group is a strategic initiative aimed at evaluating the feasibility of handling claims within the Your Way Claims (YWC) platform. This project involves several key deliverables including workflows and diagrams, database hierarchies and integration points, export of historical claims data, and insurance filings for auto products. These deliverables are essential for demonstrating the system's capabilities [Data: Reports (N/A)].

### Desired Outcomes

The primary desired outcome of the project is to ensure seamless integration and system compatibility between River's Edge's systems and third-party systems, as well as with the Your Way Claims platform. This involves automating the extraction and storage of policy records, thereby enhancing data management capabilities within the Your Way Claims system. Another significant goal is to successfully demonstrate the system's ability to read and store claim data from the AS400 system into the YWC Database [Data: Reports (N/A)].

### Path to Success

To achieve these outcomes, the project is structured into several phases, including POC Proposal Review, Acceptance, Completion, Policy, Use Case Development, and Review. The project requires specific requirements documented in the "Requirements documentation" and "Technical Requirements," which outline the necessary specifications for the proof of concept. Additionally, the project involves provisioning access to River's Edge and third-party systems for integrations and making necessary changes to River's Edge systems to support integration with Your Way Claims [Data: Reports (N/A)].

The project also includes tasks such as "Provisioning Access" and "Discovery Workshops" held at River's Edge's Omaha, NE facility. These workshops aim to establish detailed technical specifications and ensure all aspects of the proof of concept are thoroughly explored and documented. Furthermore, the project involves developing concepts for exporting and importing data between AS400 and the Your Way Claims System, indicating a structured approach to integrating and managing data within the system [Data: Reports (N/A)].

In summary, the project is focused on demonstrating the capabilities of the Your Way Claims platform through a series of structured tasks and deliverables, with the ultimate goal of achieving seamless integration and enhanced data management capabilities.

### Overview of Project Risks

The project involves the integration of historical claims data from the AS400 system into the Your Way Claims (YWC) Database. This integration poses several risks related to data accuracy, compatibility, and potential data loss during the transfer process [Data: Reports (1, 2, 3, 4, +more)]. Additionally, there are significant security concerns associated with provisioning access to both River's Edge and third-party systems. Without proper access controls, there is a heightened risk of unauthorized access or data breaches [Data: Reports (1, 2, 3, 4, +more)].

### Technical and Operational Risks

The project requires detailed technical specifications, which are to be established during Discovery Workshops. There is a risk that these workshops may not fully capture all necessary technical requirements, potentially leading to project delays or incomplete deliverables [Data: Reports (1, 2, 3, 4, +more)]. Furthermore, the integration of workflows and diagrams into the YWC platform may face challenges related to system compatibility and user adoption, which could impact the overall success of the project [Data: Reports (1, 2, 3, 4, +more)].

### Compliance and Coordination Risks

The project includes insurance filings for auto products, which may involve regulatory compliance risks if the filings do not meet legal standards or requirements [Data: Reports (1, 2, 3, 4, +more)]. Additionally, the project involves multiple phases and interactions with various systems such as the Claims System, AS400 Policy Claims, and Claims Dev Systems. The complexity of these interactions may introduce risks related to integration and coordination among different systems and teams [Data: Reports (1, 2, 3, 4, 5)].

### Data Transfer and Integrity Risks

The integration process involves the transfer of policy data, which may pose risks if the use case is not adequately implemented or if there are issues with the underlying data infrastructure [Data: Reports (1, 2, 3, 4, 5)]. Ensuring the accuracy and completeness of policy information for the proof of concept (POC) is critical, and any discrepancies could affect the project's outcomes [Data: Reports (1, 2, 3, 4, 5)]. There is also a risk that the sample First Notice of Loss (FNOL) data may not be accurately entered or transferred, impacting the reliability of the data management process [Data: Reports (1, 2, 3, 4, 5)].

In conclusion, the project faces multiple risks across various domains, including data integration, security, technical specifications, regulatory compliance, and data integrity. Addressing these risks will be crucial for the successful completion of the project.

To understand the document related to the "Claims Proof of Concept" project at River's Edge Insurance Group, a business analyst would need to focus on several key areas, including project deliverables, requirements, integration processes, and stakeholder involvement. Here is a detailed breakdown of the questions and information needed:

### Key Deliverables and Objectives

A business analyst should first understand the primary deliverables of the "Claims Proof of Concept" project. This includes identifying what the project aims to achieve and the specific outcomes expected from the proof of concept. The analyst should inquire about the "Full Proposal for Your Way Claims Platform" as a direct deliverable, which indicates a structured progression from exploration to formal proposal [Data: Reports (N/A)].

### Specific Requirements

Understanding the documented requirements in the "Requirements documentation" and "Technical Requirements" is crucial. These documents will outline the necessary changes to River's Edge systems to support integration with Your Way Claims. The analyst should focus on the specific changes required for system compatibility and integration [Data: Reports (N/A)].

### Integration and System Compatibility

The analyst needs to explore the primary use cases, such as "Populate Claim Data" and "Export Import Process," to understand the integration processes between River's Edge and third-party systems. This involves understanding how data is transferred from the AS400 system to the Your Way Claims database and how ServiceNow is used in writing claim data into the AS400 database [Data: Reports (1, 2, 3, 4, 5)].

### Stakeholder Involvement and Project Management

Identifying the stakeholders involved in the project is essential for understanding the project requirements and expectations. The analyst should also be aware of the project timeline and milestones to ensure that integration and system changes are completed on time. Regular meetings, such as semi-weekly standups, are part of the project management process to ensure progress and coordination among team members [Data: Reports (1)].

### Data Extraction and Validation

The analyst should understand the data extraction requirements, including why at least 100 policy records must be extracted from the AS400 environment and stored in the Your Way Claims system. Additionally, the role of the Your Way Claims platform in data validation and matching should be explored to ensure successful data management [Data: Reports (1, 2, 3, 4, 5, +more)].

By addressing these areas, a business analyst will be well-equipped to comprehend the document's context and the project's scope, objectives, and requirements.

Input docs:

* Meeting recording transcriptions
* Wireframes
* SOW
* MOA
* MSA